

## VALUED CUSTOMER CLUB

Residential

Robbins Heating & Air Conditioning, Inc. offers an exclusive Valued Customer Club (VCC). When you invest in VCC you are *our* VIP.



## KEY BENEFITS OF REGULAR MAINTENANCE INCLUDE:

- Prolonged equipment efficiency
- Promotes healthy clean air
- Supports lower utility costs
- Guards against unexpected failures
- Prolongs equipment life

100%
SATISFACTION
GUARANTEED

Dirt and neglect are the top causes of heating and cooling system inefficiency and failure. To ensure energy efficient system operation, it is important to perform routine maintenance. Proper maintenance by a qualified technician is one of the most important steps you can take to prevent future problems.

(www.energystar.gov)

We value you and your referrals. Thank you for your business!

## VALUED CUSTOMER CLUB DETAILS

PROGRAM BENEFITS	COPPER	BRONZE	SILVER	GOLD
Investment (Per System)	\$395	\$429	\$549	\$709
Monthly Payment Option	✓	<b>√</b>	✓	✓
Monthly Investment	\$36	\$39	\$50	\$64
• 28+ Point Inspection (2 visits per year, per system)	✓	✓	✓	✓
Discounted Diagnostic Rate	✓	✓	✓	✓
Reminder Service	<b>√</b>	✓	✓	✓
Demand Service Discount	-	5% Off	10% Off	15% Off
Repair Warranty*	1 Year	1 Year	1 Year	2 Year
Priority Status	-	-	48 Hours	24 Hours
Pre Season Scheduling	✓	✓	✓	✓
No Overtime	-	-	<b>√</b>	✓
Rewards Accrual**	-	-	\$25 Per Year	\$50 Per Year
Quality Assurance Inspection & Cleaning (Meets Energy Star Recommendations)	-	-	<b>√</b>	✓
<ul> <li>ACCA National Standard Task List Includes:</li> </ul>				
- Blower Wheel Cleaning (\$331.25)	-	-	-	✓
- Burner Cleaning (\$200)	-	-	-	<b>✓</b>
- Chemically Clean Coils***(\$191-\$307)	-	-	-	✓
Condensate Treatments (\$20)	-	-	-	✓

<sup>\*</sup>Customer must remain active in Club to retain repair warranty.

Removing coils from the system is a stand-alone service and will be quoted at the current rates.



<sup>\*\*</sup>Customer must remain active in Club to retain Rewards Accrual. Rewards can be used for accessory/new equipment installation only

 $<sup>\</sup>hbox{\tt ****Evaporator} \ and \ condenser \ coil \ cleaning \ is \ cleaned \ without \ removing \ from \ the \ system.$