



VALUED CUSTOMER CLUB

Residential

Robbins Heating & Air Conditioning, Inc. offers an exclusive Valued Customer Club (VCC). When you invest in VCC you are *our* VIP.

BRONZE	SILVER	GOLD
<div>\$30 per month \$1.00/day</div>	<div>\$37 per month \$1.23/day</div>	<div>\$52 per month \$1.73/day</div>
Complete 21 Point Inspection (2 visits per year, per system)	Includes Bronze Benefits Plus:	Includes Silver Benefits Plus:
Discounted Diagnostic Rate	Quality Assurance	ACCA National Standard Tasks Include the following as needed:
Reminder Service	Inspection & Cleaning	• Blower Wheel Cleaning
Pre-Season Scheduling	No Overtime	• Burner Cleaning
1 Year Repair Warranty	10% Demand Service Discount	• Chemically Clean Coils**
5% Demand Service Discount	48 Hour Response Time	2 Year Repair Warranty
	\$25 Member Moolah Rewards	15% Demand Service Discount
		24 Hour Response Time
		\$50 Member Moolah Rewards
Total Investment \$329 + tax	Total Investment \$409 + tax	Total Investment \$579 + tax

KEY BENEFITS OF REGULAR MAINTENANCE INCLUDE:

- Prolonged equipment efficiency
- Promotes healthy clean air
- Supports lower utility costs
- Guards against unexpected failures
- Prolongs equipment life

100% SATISFACTION GUARANTEED

Dirt and neglect are the top causes of heating and cooling system inefficiency and failure. To ensure energy efficient system operation, it is important to perform routine maintenance. Proper maintenance by a qualified technician is one of the most important steps you can take to prevent future problems.
(www.energystar.gov)

We value you and your referrals. Thank you for your business!

VALUED CUSTOMER CLUB DETAILS

PROGRAM BENEFITS	BRONZE	SILVER	GOLD
• Investment (Per System)	\$329	\$409	\$579
• Monthly Payment Option	✓	✓	✓
• Monthly Investment	\$30	\$37	\$52
• 21 Point Inspection (2 visits per year, per system)	✓	✓	✓
• Discounted Diagnostic Rate	✓	✓	✓
• Reminder Service	✓	✓	✓
• Demand Service Discount	5% Off	10% Off	15% Off
• Repair Warranty*	1 Year	1 Year	2 Year
• Priority Status	-	48 Hours	24 Hours
• Pre Season Scheduling	✓	✓	✓
• No Overtime	-	✓	✓
• Rewards Accrual**	-	\$25 Per Year	\$50 Per Year
• Quality Assurance Inspection & Cleaning (Meets Energy Star Recommendations)	-	✓	✓
• ACCA National Standard Task List Includes:			
- Blower Wheel Cleaning (\$209 - \$257)	-	-	✓
- Burner Cleaning (\$175)	-	-	✓
- Chemically Clean Coils*** (\$191- \$307)	-	-	✓
- Condensate Treatments (\$20)	-	-	✓

*Customer must remain active in Club to retain repair warranty.

**Customer must remain active in Club to retain Rewards Accrual. Rewards can be used for accessory/new equipment installation only.

***Evaporator and condenser coil cleaning is cleaned without removing from the system.

Removing coils from the system is a stand-alone service and will be quoted at the current rates.



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