



# VALUED CUSTOMER CLUB *Residential*

Robbins Heating & Air Conditioning, Inc. offers an exclusive Valued Customer Club (VCC). When you invest in VCC you are *our* VIP.

BRONZE	SILVER	GOLD
<p><b>\$27</b> per month \$.90/day</p>	<p><b>\$34</b> per month \$1.13/day</p>	<p><b>\$49</b> per month \$1.64/day</p>
<p>Complete 21 Point Inspection (2 visits per year, per system)</p> <p>Discounted Diagnostic Rate</p> <p>Reminder Service</p> <p>Pre-Season Scheduling</p> <p>1 Year Repair Warranty</p> <p>5% Demand Service Discount</p>	<p>Includes Bronze Benefits Plus:</p> <p>Quality Assurance Inspection &amp; Cleaning</p> <p>No Overtime</p> <p>10% Demand Service Discount</p> <p>24 Hour Response Time</p> <p>1 Year Inflation Protection</p> <p>\$25 Tux Bucks Rewards Accrual</p>	<p>Includes Silver Benefits Plus:</p> <p>ACCA National Standard Tasks Include the following as needed:</p> <ul style="list-style-type: none"> <li>Blower Wheel Cleaning</li> <li>Burner Cleaning</li> <li>Chemically Clean Coils**</li> </ul> <p>2 Year Repair Warranty</p> <p>15% Demand Service Discount</p> <p>Same Day Response Time</p> <p>2 Year Inflation Protection</p> <p>\$50 Tux Bucks Rewards Accrual</p>
<p><b>Total Investment \$299 + tax</b></p>	<p><b>Total Investment \$379 + tax</b></p>	<p><b>Total Investment \$549 + tax</b></p>

### KEY BENEFITS OF REGULAR MAINTENANCE INCLUDE:

- Prolonged equipment efficiency
- Promotes healthy clean air
- Supports lower utility costs
- Guards against unexpected failures
- Prolongs equipment life

**100%  
SATISFACTION  
GUARANTEED**

Dirt and neglect are the top causes of heating and cooling system inefficiency and failure. To ensure energy efficient system operation, it is important to perform routine maintenance. Proper maintenance by a qualified technician is one of the most important steps you can take to prevent future problems. ([www.energystar.gov](http://www.energystar.gov))

*We value you and your referrals. Thank you for your business!*

## VALUED CUSTOMER CLUB DETAILS

PROGRAM BENEFITS	BRONZE	SILVER	GOLD
• Investment (Per System)	\$299	\$379	\$549
• Monthly Payment Option	✓	✓	✓
• Monthly Investment	\$27	\$34	\$49
• 21 Point Inspection (2 visits per year, per system)	✓	✓	✓
• Discounted Diagnostic Rate	✓	✓	✓
• Reminder Service	✓	✓	✓
• Demand Service Discount	5% Off	10% Off	15% Off
• Repair Warranty*	1 Year	1 Year	2 Year
• Priority Status	-	24 Hours	Same Day
• Pre Season Scheduling	✓	✓	✓
• 1 Year Inflation Protection	-	✓	-
• 2 Year Inflation Protection	-	-	✓
• No Overtime	-	✓	✓
• Tux Bucks Rewards Accrual**	-	\$25 Per Year	\$50 Per Year
• Quality Assurance Inspection & Cleaning (Meets Energy Star Recommendations)	-	✓	✓
• ACCA National Standard Task List Includes:			
- Blower Wheel Cleaning (\$209 - \$257)	-	-	✓
- Burner Cleaning (\$175)	-	-	✓
- Chemically Clean Coils*** (\$191- \$307)	-	-	✓
- Condensate Treatments (\$20)	-	-	✓

\*Customer must remain active in Club to retain repair warranty.

\*\*Customer must remain active in Club to retain Tux Bucks Rewards Accrual. Rewards can be used for accessory/new equipment installation only.

\*\*\*Evaporator and condenser coil cleaning is cleaned without removing from the system.

Removing coils from the system is a stand-alone service and will be quoted at the current rates.



Heating & Air Conditioning, Inc.

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